

Wisdom is not the product of schooling but the lifelong attempt to acquire it. - Albert Einstein

University of Colorado at Boulder

Session 14

Seeking Parallels for Putting People Ahead: "The Behavior-Environment and the Human-Computer Interactions"

Ernesto Arias and Gerhard Fischer and Eric Scharff, Rogerio de Paula & Andy Gorman

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Assignment:

- 1. Read "Part I" and "On the Nature of the Environment" by Barker in Proshansky et al. (eds.) <u>Environmental Psychology: People and Their Physical Settings</u>. Be prepared to discuss.
- 2. Read "Part I" and "The Potential Environment and the Effective Environment " in Gans, <u>People and Plans</u>. Be prepared to discuss.
- 3. Visit the site: <u>http://www.hotelpuntaislita.com/</u>

Class exercise

• "cognitive mapping of virtual environments" based on the Web site for the assignment

Slides Presentation – Environment-Behavior Relationship

Initial Discussion from readings

- E B = H C?
- If not what is/are the differences?

Note: while we may not be able to get to draw or discuss all these relationships, please try to think about them.

Behavior

Behavior

- Fundamental processes
 - 1. Perception
 - 2. Cognition / Affect
 - 3. Expressed Behavior (spatial, verbal)
- Direction and purpose Transportation study in Bogota
- Nesting and continuity Circuits and boundaries

Contingent nature of behavior

- Motivation
 - 1. Human needs the driver (A. Malow's 1958)
- Competency
 - 1. Various kinds
 - 2. Change and evolution (growth and decline)
- Experience
 - 1. Learning, knowledge constructions, values and attitudes
 - 2. Time and change

Environment

Environment – defining it

- "That which surrounds the system under analysis":
 - 1. Behavioral components individual, group (institutions, organizations)
 - 2. *Physical components* natural and designed/built systems
 - 3. Interrelationships and time (change evolution)

Environments in planning theory:

- Settings
 - 1. "Fit" "Is" "should"
 - 2. Objective and subjective (crime rates and perceptions of safety)
 - 3. User satisfaction relative problem
- Processes Behavior
 - 1. Decision making
 - 2. Participation
 - 3. Design and Learning
- Outcomes
 - 1. Adoption and adaptation by the individual
 - 2. Adaptation of the individual
 - 3. Relocation of the individual

Environment Cont'd.

Environment – relative notions

- Types: Potential vs. Effective
 - 1. A designed artifact is a potential environment the light post in West Philadelphia
 - 2. An artifact in a culture is an effective environment the basketball court in West Philadelphia
 - 3. Effective environments are both adopted and adapted by users
- Determinism vs. affordances
- Environmental Press environmental "fit"
 - 1. Competency vs. press

Ecological Psychology – Barker and others

Environmental Psychology

- Problem focused scientific endeavor interdisciplinary
- Nature of the Problems
 - 1. Individual's use and adaptation to physical environment (vice-versa)
 - 2. Conceptualization of the human physical setting
 - 3. Problem is on-going and change is intrinsic (co-evolution)

Behavior Setting

- Activity pattern behavior
- Milieu environment
- Synomorphic relationship one structure
- Penetration from leader to observer:
 - 1. a continuum of participatory behavior (designer consumer)

Ecological environment

- Order of the perceptual environment
 - 1. Not one but many systems
 - 2. Boundaries and interconnections to be discovered
 - 3. Nesting assemblies
- Direction and purpose of the perceptual environment
 - 1. Behavior of comprising entities is not purposeless
- Incommensurability in the perceptual environment
 - 1. not in nature's units, only in science notions of microsimulation

Behavior-Environment & Human-Computer Parallels?

Environment – discussion of readings

- Think about systems such as the ones we have discussed: EDC, Virtual Reality, Ubiquitous Computing, the Web (e-Commerce), SimCity
- Effective computational environment?
- Potential computational environment?
- Determinism vs. affordances in computational systems?

Behavior and valid theoretical structures in HCI

- Conceptualization human virtual settings as human behavior settings
 - 1. Do virtual settings both, determine and emerge as outcomes of behavior and experience?
 - 2. Does rate of change alters nature, meaning and relevance of virtual settings?

Discuss its relationships with concepts discussed in our course such as:

- Design
- informed participation
- collaborative learning
- consumer vs. designer argument
- games and simulations
- the books that you are reading

Other Seminal References of Interest:

- 1. Lewin, K. (1951) Field Theory in Social Science (psychological ecology)
- 2. Barker, R. (1968) <u>Ecological Psychology: Concepts and Methods for Studying the</u> <u>Environment of Human Behavior.</u>
- 3. Proshansky et al. (eds.) (1970) <u>Environmental Psychology: People and Their</u> <u>Physical Settings</u>
- <u>4.</u> Lang, J.T., et al. eds. (1974) <u>Designing for Human Behavior</u>
- 5. Altman, I. (1975) Environment and Social Behavior
- 6. Moore, G.T. and Golledge, R.G. (1976) <u>Environmental Knowing: Theories</u>, <u>Research and Methods</u>.
- 7. Bronfenbrenner, H. (1977) <u>Toward an Experimental Ecology of Human</u> <u>Development</u>.
- 8. Rapoport, A. (1982) <u>The Meaning of the Built Environment: a Nonverbal</u> <u>Communication Approach</u>.
- 9. Stokols, D. and Altman, I. (1987) Handbook of Environmental Psychology
- 10. Bonnes, M. and Secchiaroli, G. (1995) Environmental Psychology